



Chesterfield County Animal Services Unit
9300 Public Works Road Chesterfield, Virginia 23832
Phone: (804)748-1683 Fax: (804)717-6036



First-Come, First-Served **Adoption Policy**

Animals are available for adoption on a first-come, first-served basis. ***The first person in the parking lot is considered the first person in line for an animal.*** As long as they do not leave the parking lot, their spot in line is reserved.

You may swap out with a friend or family member, but someone from your party must remain at the shelter at all times.

Please call back on the day before the animal becomes available to recheck the availability status. An animal may be redeemed by its original owner, become ill, or may have its availability date changed for another reason deemed appropriate by a supervisor. If an animal becomes available on a Monday, please call on the Friday before. The phone at the shelter is only answered Monday through Friday.

You may wait for up to two animals at one time. However, you must be planning to adopt both together.

If there are any discrepancies with who is first, there are cameras that record our parking lot.