



Chesterfield-Colonial Heights Department of Social Services Resource Guide



P.O. Box 430, Chesterfield, VA 23832 (804) 748-1100 www.chesterfield.gov

Learn about additional resources by dialing 211 or (800) 230-6977 directly (United Way).

Apply for Assistance

- Call 1-855-635-4370 or visit www.commonhelp.virginia.gov (screen/apply/renew/update TANF/SNAP/Medicaid/Childcare/Energy Assistance)

Budget Assistance/Credit Counseling

- Commonwealth Catholic Charities HELP Line – (804) 285-5986 (Housing & Financial Counseling appointments)
- HumanKind – Address financial concerns & navigate resources (short-term program) (804) 646-6673
– Financial counseling/coaching (3-5 year program) (804) 461-3585

Clothing

- Mercy Mall – A ministry providing clothing, household items, baby gear, toiletries, cleaning supplies, and more for any individual/families experiencing crises. By appointment only. Text (804) 728-2928.

Domestic Violence/Human Trafficking

- Chesterfield Domestic and Sexual Violence Resource Center– (804) 748-1600
- empower net 24 hour Hotline (Domestic Violence & Sexual Assault) - (804) 612-6126
- Human Trafficking National 24-hour Hotline – 1-888-373-7888 (confidential help & information)
- James House 24 Hour Hotline – (Domestic Violence & Sexual Assault) - (804) 458-2840 (English & Spanish)
- LGBTQ Partner Abuse and Sexual Assault Hotline – (866) 356-6998 OR Text (804) 793-9999
- Safe Harbor Human Trafficking Program – (833) 827-2270
- Virginia Family Violence and Sexual Assault Hotline – (800) 838-8238 OR Text (804) 793-9999

Energy Assistance Programs through Social Services– Call 1-855-635-4370 **OR** Screen for eligibility and/or apply online through www.commonhelp.virginia.gov **OR** call 804-717-6825 to request an application **–must meet income and criteria guidelines**

- Fuel Assistance- Available October-November (heating expense)- 2nd Tuesday in October thru the 2nd Friday in November
- Crisis Assistance-Available November 1-March 15th, (repairs or replacements for homeowners. In January Crisis helps with primary heating fuel & payment of primary heating)
- Cooling Assistance- Available June 15th-August 15th (electric bills, deposits, repairs of heat pumps for homeowners in no cool situations)
- Energy Share- All year as funds are available (804) 748-1100 (low fuel, electric, gas disconnection notices) Must exhaust all other state and federal resources.

Education/Employment/Training Services

- First Choice Community Employment Center – (804) 768-7334 or employmentcenter@chesterfield.gov
- Job Corps (16-24 years old) – (434) 818-2042
- The READ Center – (804) 288-9930
- Virginia Career Works Capital Region – (804) 652-3490
- Virginia Department for Aging and Rehabilitative Services - (804) 714-2021

Food

- CCHASM, Monday-Thursday, 8:30 a.m. to 1:30 p.m. – (804) 796-2749 or <https://www.cchasm.org/services>
- Chesterfield Food Bank Outreach Center – (804) 414-8885
- Colonial Heights Food Pantry, Thursdays-5:30 p.m.– 7:30 p.m., Fridays-11:30a.m.- 1:30 p.m.- (804) 520-7117 – zip code 23834 only
- FeedMore-Central Virginia Food Bank & Meals on Wheels- (804) 521-2500
- Sherbourne United Methodist Church, Wednesdays only, 9 -11 a.m.– (804) 275-6321-zip codes 23234 and 23237 only

Free Cell Phones – these programs are income-based

- Assurance Wireless- (888) 898-4888 or www.assurancewireless.com
- SafeLink – (800) 723-3546 or www.safelinkwireless.com

Housing Subsidy/Low Income

- Housing Opportunities Made Equal (H.O.M.E.) – help@HOMEofVA.org or (804) 354-0641
- Housing Resource Line, Monday – Friday 8:30 a.m. – 4:30 p.m. (804) 422-5061
- U.S. Department of Housing and Urban Development (HUD) – (800) 842-2610 or HUD.gov
- Virginia Housing – (804) 782-1986 or www.vhda.com or go to www.virginiahousingsearch.com

Legal Services

- Central Virginia Legal Aid Society – Chesterfield residents (804) 648-1012; Colonial Heights residents (804) 862-1100
- Legal Aid Justice Center – Richmond (804) 643-1086 or Petersburg (804) 862-2205 or www.justice4all.org

Medical

May include dental/pharmacy and/or may accept Medicaid, private insurance or a sliding scale fee

- Bon Secours Care-A-Van (medical)– (804) 545-1923 (virtual appointments)
- Capital Area Health Network - Bermuda Medical Center (medical); Southside Medical Center (medical); Vernon J. Harris Medical Center (medical, dental) - (804) 780-0840
- Center for Healthy Hearts (medical, pharmacy and behavioral health)- (804) 359-9375
- Central Virginia Health Services (medical, dental, pharmacy and behavioral health) – (804) 733-5591
- Chesterfield County Health Department – (804) 748-1691 Colonial Heights Health Department – (804) 520-9380
- Commonhelp Pharmacy (prescription assistance) – (804) 416-6255
- Crossover Clinic (medical, vision, dental) - (804) 655-2794 – Cowardin Avenue
- The Daily Planet (medical, dental, vision, mental health) – (804) 783-2505
- VCU Medical Center (medical)– (804) 828-9000 – Call 828-0966 to speak to financial advisor
- VCU School of Dentistry – (804) 828-9190

Mental Health/Substance Abuse

- Chesterfield County Community Services Board (Chesterfield residents)– (804) 748-1227
24 Hour Crisis Line-(804)748-6356; Parent Education/Parenting Classes – (804) 768-7212; **Intake Line**- (804) 768-7318
- District 19 Community Services Board (Colonial Heights residents) – (804) 520-7210
24 Hour Crisis Line-(804) 862-8000

Senior Resources

- Aging & Disability Services – (804) 768-7878
- Benefits Enrollment Center (BEC)- (804) 672-4484 or bec@youraaa.org
- Senior Connections (CAAA) – (804) 343-3000
- Senior Navigator- (804) 525-7728 or <http://www.seniornavigator.org>
- Shepherd Center of Chesterfield- (804) 706-6689- (transportation, educational opportunities, notary service)

Shelters

- Homeless Connection Line (Chesterfield residents) – (804) 972-0813 (**Individuals 3 days or less away from losing housing**)
- **Flager House Resource Center (Colonial Heights residents) – (804) 722-1181 (Individuals 2 weeks or less away from losing housing)**

Transportation

- Chesterfield County Mobility Services – Available to qualified Chesterfield County Residents – (804) 706-2796
 - Access Chesterfield – curb to curb, shared ride, next day service.
 - Access on Demand – door to door, same day service
- ModivCare Medicaid transportation previously known as LogistiCare – (866) 386-8331
- Anthem Medicaid transportation – (855) 325-7581 (services Anthem, CCC Plus, Medallion, Optima)
- Magellan Medicaid transportation – (877) 790-9472

Military/Veteran's and Family Resources

- Army Community Service – (804) 734-6388
- Hunter Holmes McGuire VA Medical Center (medical, dental, vision) – (804) 675-5000
- Petersburg Freedom Support Center – (804) 773-0864
- The Department of Veteran's Affairs, National Call Center for Homeless Veterans- (877) 424-3838
- Virginia Veteran and Family Support – (804) 371-4675
- Veterans Crisis Line - 1-800-273-8255 Press 1, Confidential chat at [VeteransCrisisLine.net](https://www.VeteransCrisisLine.net), or text to 838255