

## FREQUENTLY USED TELEPHONE NUMBERS

Access Transportation	706-2796
Adult Abuse Hotline (24 Hours)	1-888-832-3858
Adult Continuing Education/GED	768-6140
Aging & Disability Services	768-7878
<b>Apply for Benefits (SNAP, TANF, Medicaid)</b>	1-855-635-4370
Assurance Wireless	1-888-898-4888
American Red Cross	780-2250
CASA	276-7660
Catholic Charities	285-5986
CCHASM	796-2749
Central VA Legal Aid Society	(Chesterfield) 648-1012 (Colonial Heights) 862-1100
Chesterfield-Colonial Heights CSA (FAPT)	717-6114
Chesterfield Tech. Center	(Courthouse) 768-6160 (Hull Street) 639-8668
Child Abuse Hotline (24 Hours)	1-800-552-7096
ChildSavers	644-9590 (Crisis) 305-2420
Children's Home Society	353-0191
Communications & Media-Multicultural Liaison	796-7085
Cooling Assistance	717-6825
Cover Virginia	1-855-242-8282
Daycare/Licensing/Rules	662-9743
Dependacare Transportation	745-1818
DSS Change Center	318-8777
EBT	1-866-281-2448
Energy Assistance	717-6825
Environmental Engineering Dept. (County property concerns)	(Chesterfield) 748-1035
EPPIC	1-800-961-8423
FAMIS (Family Access to Medical Insurance Security)	1-866-87-FAMIS (32647)
FAMIS (Fax Number)	1-888-221-9402
FeedMore-Central VA Food bank	521-2500
First Choice Community Employment Center	<a href="mailto:employmentcenter@chesterfield.gov">employmentcenter@chesterfield.gov</a> or 768-7334
General District Court	(Chesterfield) 748-1231 (Colonial Heights) 520-9346
Goodwill	745-6300
Head Start	706-6061
Health Department	(Chesterfield) 748-1691 (Colonial Heights) 520-9380
(WIC)	748-1748
Homeless Crisis Line (3 days or less)	972-0813
HOME	354-0641
Housing Resource Line	422-5061
Human Resources	748-1551
Human Trafficking National 24-Hour Hotline (confidential help & information)	1-888-373-7888
Juvenile Court	(Chesterfield) 748-1379 (Colonial Heights) 451-0213
LogistiCare Medicaid Transportation	1-866-386-8331
Meals-On-Wheels	521-2500

Medicaid Billing Problems (DMAS) ----- 786-6145 select option 4, option 1,  
 enter 12 digit Medicaid #  
 Medicaid Customer Service Hotline-----786-6145 select option 4, option 1,  
 enter 12 digit Medicaid #  
 Mental Health-(Chesterfield) 748-1227 (crisis) 748-6356 (intake) 768-7318 (Colonial Heights) 520-7210 (crisis) 862-8000  
 Parent Classes----- 768-7212  
 Poison Control----- 1-800-222-1222  
 Police- Non-Emergency------(Chesterfield) 748-1251 (Colonial Heights) 520-9300  
 Safe Link----- 1-800-723-3546  
 Salvation Army------(Chesterfield) AND (Colonial Heights) 796-2749  
 School Board ------(Chesterfield) 748-1405 (Colonial Heights) 524-3400  
 SMILES for Children----- 1-888-912-3456  
 Social Security----- 1-877-773-7231  
 SNAP-TANF Appeal----- 1-800-552-3431  
 Support Enforcement----- 1-800-468-8894  
 Victim Witness Program-----796-7087  
 Virginia Career Works Capital Region-----652-3490  
 Virginia Employment Commission----- 652-3490  
 Vital Statistics ----- 662-6200  
 Voter Registration-----748-1471

**Social Services**

State:-----726-7000	Nottoway:------(434) 645-8494
Dinwiddie: -----469-4524	Petersburg: ----- 861-4720
Hanover: -----365-4100	Powhatan:----- 598-5630
Henrico (East End):-----652-3123	Prince George: ----- 733-2650
Henrico (West End):-----501-4001	Richmond: (Marshall Plaza) ----- 646-7000
Hopewell:-----541-2330	Richmond: (Southside)-----646-8800

**Managed Care Organization (MCO) Information**

<b><u>MCO Name &amp; Administrator</u></b>	<b><u>MCO Phone Number</u></b>
Aetna Better Health of Virginia-----aetnabetterhealth.com/virginia-----	1-855-652-8249
Anthem HealthKeepers Plus-----www.anthem.com/vamedicaid-----	1-855-323-4687
Magellan Complete Care-----www.MCCofVA.com-----	1-800-424-4524
Optima Health Family Care-----www.optimahealth.com/communitycare-----	1-888-5123171
United Healthcare Community Plan-----www.uhccommunityplan.com-----	1-866-622-7982
Virginia Premier Health Plan Inc.-----www.vapremier.com-----	1-877-719-7358