



Chesterfield County, Virginia Emergency Communications

P.O. Box 40 – Chesterfield, VA 23832

Phone: (804) 748-1556 – Fax: (804) 717-6610 – Internet: chesterfield.gov

RICHARD TROSHAK
Director

Summary and Analysis of Internal Affairs Complaints filed at the Chesterfield Emergency Communications Center September 1, 2015 through August 31, 2016

Number of Complaints	Shift	Types of Complaint	Disposition	Founded/Unfounded
1	Evening Shift	Personnel	Letter of Reprimand	Founded

During the review of the Emergency Communications Center (ECC) complaint files for any incidents of an internal affairs nature for the time frame of September 1, 2015 through August 31, 2016 there was one incident that fell into the category of an internal affairs incident.

During the previous evaluation period; September 1, 2014 through August 31, 2015, there were no incidents that fit into the category of an internal affairs incident.

There have been no additional incidents of an internal affairs nature for the above time frame; we believe this is due to the ECO's being aware of what is expected of them and adhering to a higher standard of professionalism. There is no need for additional center wide training or a need to update our policies and procedures as they are accurate and simply need to be adhered to in relation to the one complaint.