Chesterfield County, Virginia

C A R E – Concern About Relatives and Elders

A Third-Party Notification Program

Department of Utilities
(804) 748-1291

Providing a FIRST CHOICE community through excellence in public service

Chesterfield Utilities offers a third-party notification program to prevent service disconnection.

Sometimes those we care about can't always care for themselves. Perhaps because of declining health or disabilities, some customers may occasionally misplace their water and wastewater bills or forget to pay them.

At the Chesterfield County Department of Utilities, we care about our customers and do not want to see them lose their service because of a past-due bill. That is why we are offering a special service.

Under the **CARE third-party notification program**, a family member, friend, clergyman, or anyone else designated by the customer, will automatically receive a copy of any past-due bills or disconnection notices. This person may help the customer with the bill or offer advice on preventing disconnection. The third person is never under any obligation to pay the bill.

If you or someone you care about is interested in participating in the CARE program, please complete the attached form, detach it, and mail it to:

Chesterfield County Department
of Utilities
Customer Service
P.O. Box 608
Chesterfield, VA 23832-0009

If you have any questions, please call 748-1291. Visit our Web site at www.chesterfield.gov/utilities or e-mail us at utilities@chesterfield.gov

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Chesterfield County Department of Utilities CARE — Concern About Relatives and Elders

Customer

Name _____

Address _____

City _____

State _____ *ZIP* _____

Account number, if known _____

Telephone _____

Signature _____

Third Party

Name _____

Address _____

City _____

State _____ *ZIP* _____

Telephone _____

Date _____

Signature _____